

iOS Notification Setup Guide

Step-by-step instructions to install The Huddle and enable service-day alerts.



SCAN OR OPEN

Use Safari first. Then open from the Home Screen icon.

Before you begin

Use an iPhone or iPad on iOS/iPadOS 16.4 or later. Open the app in Safari first, not inside Messages, Mail, Facebook, Instagram, or another in-app browser. Sign in with your The Huddle account.

Add to Home Screen



Open The Huddle icon



Tap Enable Notifications



Tap Allow

1

Open The Huddle in Safari

START

Open Safari and go to <https://tg-the-huddle.vercel.app>. Log in if prompted.

2

Add The Huddle to your Home Screen

Tap the Share button. Scroll down and tap Add to Home Screen. Keep the name as The Huddle, then tap Add.

3

Launch from the Home Screen icon

REQUIRED

Go back to your iPhone Home Screen and tap the new The Huddle icon. Do not continue from the Safari tab.

4

Tap Enable Notifications

Inside The Huddle, tap the bell or Enable Notifications button. On iPhone, this must happen from your tap for the permission prompt to appear.

5

Tap Allow

DONE

When iOS asks if The Huddle can send notifications, tap Allow.

Confirm Settings + Troubleshooting

Use this page if the prompt does not appear or alerts are not coming through.

6

Confirm iPhone notification settings

VERIFY

Open Settings > Notifications > The Huddle. Turn on Allow Notifications. Keep Lock Screen, Notification Center, and Banners enabled. Turn on Sounds and Badges if your team uses them.

Success checklist

- ✓ The Huddle icon is on your Home Screen
- ✓ You opened the app from that icon
- ✓ You tapped Enable Notifications inside the app
- ✓ iPhone notification settings show Allow Notifications

Recommended test

Ask a leader to send a test alert or wait for the next service-day alert. Notifications may appear on the Lock Screen, Notification Center, banners, and Apple Watch depending on your iPhone settings.

Keep The Huddle installed on your Home Screen

Troubleshooting

I do not see the Enable Notifications button.

Make sure you opened The Huddle from the Home Screen icon, not a Safari tab. If you already allowed notifications earlier, the button may disappear because setup is already complete.

I tapped Don't Allow by mistake.

Go to Settings > Notifications > The Huddle and turn on Allow Notifications. Then reopen The Huddle from the Home Screen icon.

The Huddle is not listed under Notifications.

Delete the Home Screen icon, open The Huddle again in Safari, add it to the Home Screen, launch it from the new icon, and tap Enable Notifications.

Notifications are allowed, but I still do not receive alerts.

Check Focus or Do Not Disturb, confirm Banners/Lock Screen/Notification Center are enabled, make sure you are signed in to the correct account, and confirm your leader has you in the right role for alerts.

Important note for leaders

On iPhone, The Huddle notifications are designed to work after the app is added to the Home Screen and the Enable Notifications button is tapped. If you only use the regular Safari tab, push notifications will not work reliably.